

Figure 2: Flow Chart of the COVID -19, via phone screening

COVID-19 Phone Screening:

Do you have:

- Fever
- Cough
- Sore Throat
- Shortness of Breath

YES →

COVID-19 Screening Criteria:

14 days before illness have you:

- Travelled outside of Canada?
- Had close contact with confirmed or probable case of COVID-19?
- Had contact with anyone with respiratory illness who has travelled outside of Canada?

YES** →

Patient advised to stay home, isolate and testing in their home will be arranged. If it is a respiratory emergency they should call 911.

NO ↓

Usual care

Patient Demographics:

Gender: M / F

Age: _____ years

Band: E / S / M / LB

Days of Symptoms: _____

NO ↓

Usual Care

Referred to:

- Community Health
- EMS

Patient Name:

Phone:

Where do they live?

**Patient should be booked if there are concerns other than COVID-19 however, staff should be alerted of positive COVID-19 screen. Patient should present to Community Health Isolation Area for appt time.